

Epic 20th Anniversary

1999

2004

2009

2010

CareEverywhere

Go-Live

 Ambulatory Go-Live (initial Epic Go-Live)

ED Go-Live

MetroHealth was involved in helping shape the ASAP Product



Inpatient Go-Live

 Inpatient Pharmacy Go-live



2013

2011

CHIME wired • OR, Lab, and Hospital Billing Epic Go-Live

2014

- HIMSS Stage 7 for Inpatient and Ambulatory
- MetroHealth Extends Epic to the Jail
- MetroHealth Creates the Enrollment **Outreach Mobile Unit**
- Most Wired Hospital Award



6 for Inpatient and **Ambulatory**

• MetroHealth Extends Epic to the **Cleveland Public School District**



- MyChart Go-Live
- Dr. Greco Wins Inaugural **PACadaemy**



2015

2016

2017



- Kaleidoscope Go-Live
- HIMSS Enterprise Davies Award
- Most Wired Hospital Award
- Haiku Go-Live



- Most Wired **Hospital Award**
- Lucy Go-Live

• Healthy Planet Live

- Dr. Bar Shain Wins PACademy
- Spry Personal Concierge Opens
- HIMSS Stage 7 for Inpatient and Ambulatory Revalidation
- Most Wired Hospital Award
- Stork Go-Live

2018

2020 and beyond

- Radiology
- Ambulatory **Pharmacy**
- Other Specialty **Modules**



- Creation of PAC Mentorship **Program**
- MetroHealth Extends Mobile Mammography

2019

- Most Wired Hospital Award
- Most Wired Ambulatory Award
- Summa Cum Laude Honor Roll

- Bugsy Infection Control Go-Live
- Rover Go-Live
- Cum Laude Honor Roll
- First Organization to Submit to Cosmos
- Top 10 Epic customer based on Physician Satisfaction with the EHR
- Most Wired Hospital Award







Epic's Impact on MetroHealth

Efficiency

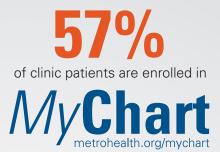


Shared 12.5 Million

records to other healthcare organizations

Received 10 Million

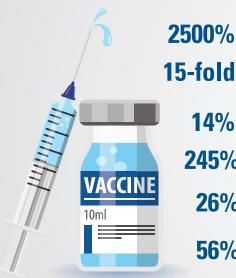
records from other healthcare organizations





Barcode scanned more than 175,000 immunization doses

Population Health



2500%

increase in hepatitis C (HCV) screenings

increase in depression screening

14%

increase in HPV vaccines

245%

increase in Zoster vaccines

26%

increase in Pneumococcal

vaccines

56%

increase in annual influenza

vaccines

30-fold

increase in adverse vaccine event reporting



MetroHealth has saved the Medicare Program nearly 26 million dollars since 2015

72.4% of hypertensive patients are controlled, placing Metro in the 94th percentile.

Doubled recognition of abnormal pediatric blood pressures



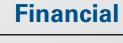
Safety and Quality

Given more than **600,000** flu shots and prevented more than 40,000 cases of the flu



drug alerts stop inappropriate ordering annually

Decreased the number of opioid pills per 100 encounters by 55% from 2010 to 2018 Over 4 million fewer opioid pill prescribed





Since 1999, MetroHealth has charged \$9,212,439,733 for Professional Billing

Since 2014, MetroHealth has charged \$14,256,067,715 for Hosptial Billing

\$20 million in net financial impact from Epic to MetroHealth annually