MetroHealth

20th Anniversary

1999
- Ambulatory Go-Live
  (initial Epic Go-Live)

2004
- ED Go-Live
  *MetroHealth was involved
  in helping shape the ASAP Product*

2009
- Inpatient Go-Live
- Inpatient Pharmacy Go-Live

2010
- CareEverywhere Go-Live

2011
- OR, Lab, and Hospital Billing Epic Go-Live
- HIMSS Stage 7 for Inpatient and Ambulatory
- MetroHealth Extends Epic to the Jail
- MetroHealth Creates the Enrollment Outreach Mobile Unit
- Most Wired Hospital Award

2013
- HIMSS Stage 6 for Inpatient and Ambulatory
- MetroHealth Extends Epic to the Cleveland Public School District

2014
- Kaleidoscope Go-Live
- HIMSS Enterprise Davies Award
- Most Wired Hospital Award
- Haiku Go-Live

2015
- Most Wired Hospital Award
- Lucy Go-Live

2016
- Healthy Planet Live
- Dr. Bar Shain Wins PACademy
- Spry Personal Concierge Opens
- Himss Stage 7 for Inpatient and Ambulatory Revalidation
- Most Wired Hospital Award
- Stork Go-Live

2017
- Bugsy Infection Control Go-Live
- Rover Go-Live
- Cum Laude Honor Roll
- First Organization to Submit to Cosmos
- Top 10 Epic customer based on Physician Satisfaction with the EHR
- Most Wired Hospital Award

2018
- MetroHealth Extends Mobile Mammography
- Most Wired Hospital Award
- Most Wired Ambulatory Award
- Summa Cum Laude Honor Roll

2019
-Creation of PAC Mentorship Program

2020 and beyond
- Radiology
- Ambulatory Pharmacy
- Other Specialty Modules

Haiku
Epic’s Impact on MetroHealth

Efficiency

- Shared 12.5 Million records to other healthcare organizations
- Received 10 Million records from other healthcare organizations
- 57% of clinic patients are enrolled in MyChart
- Barcode scanned more than 175,000 immunization doses

Population Health

- 2500% increase in hepatitis C (HCV) screenings
- 15-fold increase in depression screening
- 14% increase in HPV vaccines
- 245% increase in Zoster vaccines
- 26% increase in Pneumococcal vaccines
- 56% increase in annual influenza vaccines
- 30-fold increase in adverse vaccine event reporting
- MetroHealth has saved the Medicare Program nearly 26 million dollars since 2015
- 72.4% of hypertensive patients are controlled, placing Metro in the 94th percentile.
- Doubled recognition of abnormal pediatric blood pressures
- Given more than 600,000 flu shots and prevented more than 40,000 cases of the flu

Safety and Quality

- 74,000 drug alerts stop inappropriate ordering annually
- Decreased the number of opioid pills per 100 encounters by 55% from 2010 to 2018
- Over 4 million fewer opioid pill prescribed

Financial

- Since 1999, MetroHealth has charged $9,212,439,733 for Professional Billing
- Since 2014, MetroHealth has charged $14,256,067,715 for Hospital Billing
- $20 million in net financial impact from Epic to MetroHealth annually